



## BLUFF STEEL STRUCTURES WARRANTY

Bluff Manufacturing warranties our mezzanine structures for 30 years from date of purchase to the original purchaser of our product as long as the following conditions are met:

- Installers adhere to the directions and drawings provided in the instruction manual.
- Use of the product adheres to the live load capacity limits established by Bluff Manufacturing and provided on engineered drawings.
- The damage or failure does not result from owner alterations to the product.
- The damage or failure is not caused by acts of nature including flood, fire or earthquake.
- The damage or failure is not caused by building defects or failure such as separation of concrete slabs, walls settling or generally poor building construction.
- The product has not failed because of chemical exposure and reaction.

Bluff Manufacturing does not warranty our product for normal wear and tear and we are not responsible for consequential or incidental damage.

Should a warranty claim be filed, photographs of product will be required and Bluff Manufacturing, at our discretion, will repair or replace defective components.

Bluff Manufacturing's obligation under this warranty shall be limited to the repair, by Bluff Manufacturing or a Bluff Manufacturing authorized technician, or exchange of any part of parts which may prove defective under normal service within the time limitations set forth above, and which our examination shall disclose to our satisfaction to be defective. Bluff Manufacturing requires the purchaser to send date stamped photographs for initial review of warranty claim products. This limited warranty does not cover any defects, malfunction or failure caused by or resulting from improper or unauthorized service, maintenance, installation repair or use not in conformance or accordance with Bluff Manufacturing's recommendations, product selection guides, product manuals or installation instructions and the intended use and capacities or specifications or from abuse, neglect, accident, weather related issues or any other cause beyond the control of Bluff Manufacturing. This limited warranty is made only to the original purchaser, which shall be deemed to mean that person or organization to which the product is originally shipped or installed.

Bluff Manufacturing does not approve nor authorize any other person or entity to obligate Bluff Manufacturing to any other liability not described herein concerning the sale of its products.

Any unauthorized repairs or repairs made by unauthorized technicians are expressly prohibited .

Bluff Manufacturing shall not be liable for any incidental or consequential damages. And liability hereunder is expressly limited to repair or replacement of any part or parts which may prove defective within the time prescribed hereon.

This warranty is expressly in lieu of all other warranties, expressed or implied, including the warranties of merchantability and fitness for a particular purpose and all other obligations or liabilities on our part.